Website Configuration Details

Thankyou for using TITAN Internet as your Internet Solutions Provider.

The package you have ordered is the Win500 and includes all of the features we offer on our Windows servers.

We have finished setting up your account and below are the details you will need in order to use the services.
Please retain this document for future reference.

Domain Names

Domain	Registered / Transferred	Setup on TITAN nameservers	Notes
efpdirect.com	Yes	Yes	Active

Transfer / Nameserver Information

For a .uk ending domain please ask the current technical contact for your domain to change the IPSTAG to our tag which is **TITAN**.

For .com/net/org domains we can arrange to take on the domain, however it is sometimes easier/faster to simply change the nameservers. Our nameservers are :

ns1.titanhosts.net   194.93.140.151
ns2.titanhosts.net   194.93.140.152

Website

Your website is located at http://www.efpdirect.com. It will not be active until you have uploaded some content.

Feature	Installed	Usernames/Passwords/Notes
Webspace	Yes	You have 4 directories in your web :
		/htdocs — Place your website html and images into this directory. They will not work from any other directory.
		/cgi-bin — Place any cgi scripts you require in this directory. They will not run from any other directory as a security measure.
		/database — Upload your Access database files to this directory and contact us if ODBC datasources are required.
		/media — Upload real media or Windows media here
FTP Account	Yes	FTP to ftp.efpdirect.com or 194.93.140.240
		Username **efpdirect**
		Password **mortgage**
Frontpage Extensions	No	Publish your website to www.efpdirect.com. Use the same username/password as the ftp account above.
		NB If you use Frontpage Extensions you must always Publish the site, NEVER use FTP !

Email

We have created an admin account so you can modify your email settings online. This account will also receive email sent to the domain where the user is not setup ie it's the catchall account.
In order to add/modify/delete users go to http://mail.efpdirect.com and login with the username and password as below.

Setting	Value
Type of mailserver / Account	**POP3**
Incoming Mailserver Name	**mail.efpdirect.com**
Outgoing Mailserver Name	<your normal SMTP server> or (if you use our 0845 access) mail.titanhosts.net (Need to enable SMTP Auth)
Admin Name / Password	**admin@efpdirect.com / mortgage**

We have also created any other users you asked for, the passwords will be the same for all.

When creating new users, specify the alias e.g. for sales@domain.com the alias is just "sales" – do not include the @domain.com - , the password (and confirmation) and their name. Leave the mailbox blank.

The email setup is potentially very powerful, please contact us first if you would like to explore some of the additional features.

Webmail

Webmail is enabled at http://webmail.efpdirect.com - simply login with the same username and password as your POP3 account. Any new accounts created via the email control panel will work with webmail straight away.

Stats and Reports

Once you have uploaded your site and it has had a few visitors you will be able to view the analysis reports.
Go to http://stats.efpdirect.com or http://194.93.140.149 and login with the details below :

Setting	Value
Server ID	**efpdirect**
Username	**efpdirect**
Password	**mortgage**

Database

If you are using MS-Access (does not apply if you are using Access with Frontpage however), upload your .mdb files to the /database directory and contact us if you need a datasource created.

SQL Server 2000 (if ordered)

We have created a SQL database for your use.

Server Name   : SQLDB or 192.168.1.20
Database Name : **efpdirect**
Username   : **efpdirect**
Password   : **mortgage**

A DSN has been created, named **efpdirect**

If you wish to connect using Enterprise Manager (remotely) you will need to enter a host name of sqldb.titanhosts.net

Support

In order to be notified of any new features or planned downtime/maintenance join our mailing list :

Go to http://www.titanhosts.net/mailing_list.htm and subscribe.

If you have any queries or problems the preferred method is via email since we can have all of the information in front of us. Email support@titanhosts.net

Otherwise please call us on 0845 125 9500.

Regards,

TITAN Internet Ltd.